

Terms and conditions

1. Surf and Travel Travel s.r.o.

Surf and Travel Travel s.r.o. (hereinafter referred to as "Surf and Travel") is a registered travel operator with insurance against bankruptcy and organizes sport and travel trips (hereinafter referred to as "Trips") for its clients (hereinafter referred to as "Guests").

2. General Terms & Conditions

These General Terms & Conditions (hereinafter referred to as "Terms and Conditions") govern the rights and obligations between Surf and Travel and its Guests with respect to participation at any Trips organized by Surf and Travel or any other agreement between Surf and Travel and the Guest(s) unless the parties of this agreement agree differently. In case the parties to such agreement agree differently concerning a part of the terms and/or conditions governed by these Terms & Conditions, the rest of the Terms & Conditions (that have not been agreed differently) remains valid.

3. Payments and Bookings

Any Guest willing to participate in any Trip has to make an obligatory booking, confirmed by agreeing to the Terms & Conditions and covering an advance payment for the respective Trip.

The advance payment of 30% of the total cost of any Trip is due within 5 days after a booking is made. The balance of the total cost of the Trip must be paid no later than 40 days before departure. In case the booking is made within the last 40 days prior to the Trip, the full cost must be paid within 5 days after booking. If the balance is not paid in time Surf and Travel reserves the right to cancel the booking and forfeit the advance payment.

4. Costs

The costs of all Trips facilitated by Surf and Travel, together with Trips' program are described at Surf and Travel websites. The costs do not cover additional fees and parts of the program that are not described at Surf and Travel websites, namely: individual insurance, flight tickets, compensations for not participating in the whole program of a Trip. The cost of the Trip is to be paid via a bank transfer to Surf and Travel bank account. The banking details will be sent to the Guests after their booking is made.

5. Cancellation by Guests

Surf and Travel strongly advises the Guests to arrange individual cancellation insurance. In case Guests want to cancel their participation in any Trip, such information must be sent to Surf and Travel via email. After a cancellation email is received, Surf and Travel will charge the respective Guest with cancellation fees according to the date when the cancellation was made.

The Cancellation Fees:

if the cancellation is made:

More than 10 weeks before the Trip starts – the deposit is forfeited

31 days – 40 days – 75% of the total cost

0-30 days – 100% of the total cost

*that said, Surf and Travel always tries to find a replacement for the Guest to be able to refund in full

6. Cancellation by Surf and Travel

Surf and Travel reserves the right to cancel any Trip before it is confirmed to run. A Trip is confirmed to run once it has reached the minimum number of participants required as defined by Surf and Travel. Surf and Travel permits and inform its Guests to buy any travel tickets or accommodation (in case of a Trip where no accommodation is provided by Surf and Travel) connected to the Trip only when the minimum participation is reached.

Surf and Travel reserves the right to cancel any Trip prior to departure, including a confirmed Trip, due to circumstances beyond our control.

If this occurs, Surf and Travel will refund the whole payment to those Guests whose Trip was canceled.

In case of Trip cancellation or cancellation of part of the Trip's program, Surf and Travel is obliged to deliver agreed features via third-party providers. If not possible, Surf and Travel has to refund the features of the program that it was not able to deliver.

7. Cancellation by Force Majeure

Surf and Travel nor Guest(s) will be liable for any failure in fulfilling an obligation under these Terms and Conditions that is due to any of the following causes, to the extent beyond its reasonable control: acts of God, accident, war, riots, terrorist act, epidemic, pandemic, quarantine, outbreaks of infectious disease or any other public health crisis, civil commotion, breakdown of communication facilities, natural catastrophes, governmental acts or omissions, changes in laws or regulations, national strikes, fire, explosion, generalized lack of availability of raw materials or energy.

For the avoidance of doubt, Force Majeure shall not include (a) financial distress nor the inability of either party to make a profit or avoid a financial loss, (b) changes in market prices or conditions, or (c) a party's financial inability to perform its obligations hereunder.

In case a trip is canceled or terminated by Force Majeure, Surf and Travel will refund the Guests with the cost of the Trip reduced by the expenditures Surf and Travel already made prior to the cancellation/termination.

8. Trip Program/Schedule Changes

Flexibility is key in all our Trips and enables us to deliver what you expect from us. Surf and Travel reserves the right to make changes to the program or schedule of any Trip based on current meteorological conditions, and/or any other objective dangers and circumstances. By agreeing to these Terms & Conditions, Guests confirm they understand and accept such changes even if those changes are not invoked or caused by the respective Guest..

9. Participation at Guests Own Risk

Our Guests acknowledge that the nature of the trip may be adventurous and participation involves a degree of personal risk. Surfing, snowboarding, mountain biking, or any adventure activity can involve certain hazards, including sudden weather changes.

Every Guest participates at any Trip or its sports program at his/her own risk and responsibility.

10. Photos and videos

All guests agree to the use of photos and videos taken during the Surf and Travel trip for future promotional purposes, thereby granting Surf and Travel a non-exclusive, royalty-free, perpetual license to use such photos and videos. If you do not wish your photos to be used, we require confirmation by email.

11. Equipment

Should a Guest decide to use any equipment provided by Surf and Travel, namely but not limited to surfboards, wetsuits, etc., such Guest is responsible for the equipment and its loss or damage. The Guests are fully liable for the necessary repairs or replacements of equipment Surf and Travel provides them with.

12. Insurance

Throughout the course of the whole Trip, all participating Guests are obliged to have valid medical expenses insurance with insurance indemnity limits appropriate to the risks of accidents or circumstances that can be duly expected concerning participation at a respective Trip.

13. Assistance

In case a Guest suffers from an accident, illness, or injury connected to the activities facilitated by Surf and Travel, Surf and Travel will offer an appropriate level of help and support while claiming damage indemnification from third parties.

14. Single travelers

If you are a solo female traveler, we strive to accommodate everyone's preferences; however, securing a room exclusively for females is not always possible. If this poses a concern for you, please let us know beforehand, and we will do our best to arrange a single room, although any additional expenses for this will not be covered by Surf and Travel.

15. Protection of personal data

Guests understand that Surf and Travel is authorized to process their personal data for the purpose of fulfilling obligations and legal requirements.

16. Final Provisions

Should any part of these Terms & Conditions be invalid for any reason, the rest of the agreement shall remain unaffected and valid.

All contractual and non-contractual obligations or possible future disputes are governed by Czech law.

These General Terms and Conditions are effective from 14. March 2025.

Surf and Travel Travel s.r.o.

Registered Travel operator

Registered Office: Gensovská 1308/19, Praha 6, 160 00

Id. No.: CZ24257991

C 197966 registered by the Municipal Court in Prague