



TRAVEL CONTRACT

Concluded pursuant to Section 2521 et seq. of Act No. 89/2012 Coll., the Civil Code

Organizer:

Travel Agency Surf and Travel s.r.o.
Gensovská 1308/19, Prague 6, 160 00

Customer 1:

Date of Birth: _____
ID Card No.: _____

Customer 2:

Date of Birth: _____
ID Card No.: _____

I.

The organizer hereby undertakes to arrange a trip for the customer and any accompanying persons as specified in Article II of this contract. The customer agrees to pay the total price of the trip.

II. Subject of the contract:

III. The price of the trip is set as follows:

- **Destination:**
- **Package:**
- **Travel period:** From _____ to _____
- **Accommodation:**
- **Transport:**
- **Additional services:**
- **Basic price:**
- **Discounts:**
- **Surcharges:**
- **Insurance:**
- **TOTAL:**
- **Deposit:**

IV.

The customer may assert their rights regarding any breach of the organizer's obligations without undue delay at the destination, but no later than one month after the trip's conclusion, in writing, at the organizer's registered office.

If the customer withdraws from the contract for any reason other than a breach of the organizer's obligations, they must pay a cancellation fee as follows:

- if the cancellation is made:
- More than 10 weeks before the Trip starts – the deposit is forfeited
- 31 days – 40 days – 75% of the total cost
- 0-30 days – 100% of the total cost

If the airline tickets are arranged by the travel agency, the customer must reimburse all costs associated with ticket cancellation.

The customer is not required to pay the cancellation fee if they find a suitable replacement traveler in time. In this case, they will only pay a handling fee of EUR 20 and any incurred expenses (e.g., paid visa fees, airfare cancellation costs, etc.) as well as costs related to changing the participant's details (e.g., ticket and visa modifications).

V.

By signing, the customer confirms that they have read the general terms and conditions of the organizer and have received proof of insurance. The customer further declares that they have been authorized by any accompanying travelers to arrange the trip on their behalf and acknowledges that further communication will be conducted solely with them.

After reviewing the contract, both parties declare that they understand its content, that it has been concluded of their free and serious will, and not under duress or under conspicuously disadvantageous conditions. They confirm this with their signatures.

In _____, on _____

Organizer:

Customer: